

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|-------------------------|--|--|--|---|
| 2018 and ongoing | | | | |
| 2010-2018 | EURoma | Strategic and technical advice to the secretariat of the EURoma network. EURoma is a network that unites Managing Authorities from 11 Member States who are responsible for implementing EU Structural Funds to promote social inclusion in their respective countries. The network is led by the Spanish Government; The Spanish NGO Fundación Secretariado Gitano, acts as secretariat of the network and regularly organises meetings and produces reports and guidance to share good practices on how to effectively use Structural Funds to promote Roma inclusion. Services for the network include strategic advice, drafting of guides and reports and the facilitation of meetings. | Roma Employment Structural Funds Human rights Minority rights Advocacy Public policy European funds Third sector | Austria, Bulgaria, Czech Republic, Greece, Hungary, Italy, Slovak Republic, Spain, Rumania, Poland and Sweden |
| 2017-2018 | European Social Network (ESN) | Expertise in the field of transformation of social welfare in Europe and Monitoring and evaluation of the ESN Annual Work Programme Review | Social inclusion Social policies Social protection | All EU 28 + |
| 2017-2018 | European Commission, DG Justice | Members of the evaluation team in the mid-term evaluation of the EU Framework for National Roma Integration Strategies up to 2020 and authors of the Spanish report. | Roma inclusion Non discrimination | All EU |
| 2017-2018 | UNDP Macedonia | Development of a policy paper on vulnerability of Roma employment | Roma Employment | Macedonia |
| 2017-2019 | DG of Services for Families and Children (Spanish Ministry of Health, Social Policy & Equality) | Technical assistance for the implementation and follow-up of the actions planned in the scope of the National Strategy for the Inclusion of the Roma population in Spain 2012-2020, and preparation of the new Operational Plan 2017-2020 | Roma Social inclusion Employment Public policies EU funds | Spain |
| 2018-2019 | Ministry of Social Policies and Families - Contracting Area of the Community of Madrid | Development and execution of the system of administrative verifications of the operations whose expenses will be co-financed with the European Social Fund (ESF) and with the European Regional Development Fund (ERDF) of the programs operational 2014-2020 | EU Funds | Spain |
| 2017-2019 | Department of Social Rights Services of the Observatory of Social Reality of The Government of the region of Navarra | Advice and support in the development of the experimentation and innovation project in social policies and employment: “Enhancing the Right to Social Inclusion through Service Integration” ERSISI | Employment Vulnerable groups including ROMA Social inclusion | Spain |

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|--------------------|--|--|--|-----------|
| 2017-2019 | The Spanish Red Cross | Support to the technical coordination of the employment pilot project "SOCIAL + LABOR = ACTIVE INCLUSION" | Employment Social inclusion Social experimentation | Spain |
| Ongoing since 2016 | RAIS Foundation | Preparation of an external evaluation for the consolidation of the model and its replicability in the framework of the project "Housing first: housing programme for the homeless (HABITAT)" | Homelessness Evaluation | Spain |
| 2018-2020 | RAIS Foundation | Evaluation of the HABITAT programme in Madrid | Homelessness Evaluation | Spain |
| 2017-2020 | University and Higher Education Foundation of Castilla y León (FUESCYL) | Information, training and support for the participation of the Castilla y León educational system in European programmes | Education | Spain |
| 2016-2018 | Fundacione Brodolini | FEAD mid-term evaluation | European funds | Italy |
| 2017-2018 | General Directorate of Services for the Family and Children | Preparation of the National Strategy for the Fight and Prevention of Poverty 2017-2020 | Social inclusion Public policy | Spain |
| 2018 | Regional Government of Castilla-la-Mancha (General Directorate of Social Action and Cooperation) | Elaboration of the Strategic Plan for Social Services in Castilla La Mancha | Social inclusion Public policy | Spain |
| 2018 | Médicos del Mundo (Doctors of the World) | Support and advice on improving public funding for Doctors of the World in Spain | Access to funds | Spain |
| 2018 | The Spanish Red Cross | Elaboration of the Strategic Plan for The Spanish Red Cross | Social inclusion | Spain |
| 2018 | Management of Social Services of the Spanish Region of Castilla y León | Evaluation of the PACT project (ProActive Case-based Targeted model for social inclusion) | Evaluation Social inclusion Social protection | Spain |
| 2018 | Management of Social Services of the Spanish Region of Castilla y León | Study of the transferability of the PACT project (ProActive Case-based Targeted model for social inclusion) to the whole of the Autonomous Community of Castilla y León, to other national territories and to the rest of the States of the European Union. | Evaluation Social inclusion Social protection | Spain |

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| 2017 | | | | |
| 2015-2017 | Directorate General of Services for Families and Children (Spanish Ministry of Health, Social Policy and Equality) Public institutions | <p>Revision of minimum income schemes in Spain from the perspective of their effectiveness in light of human rights and economic rights of vulnerable people (PROGRESS).</p> <p>This project aims to evaluate the minimum income schemes within the social protection system in Spain (affecting 600 million people) with the aim of making recommendations to improve its effectiveness in order to improve the protection of economic rights of vulnerable people: especially those who receive incomes related to unemployment, illness, disabilities, child benefits and all related benefits for people at risk of exclusion.</p> <p>The role of Fresno is to provide technical assistance to the implementation of the project, which consists of three key actions: 1) Coordinate the team of academic researchers involved in the evaluation of the minimum income schemes; 2) Coordinate and facilitate the discussion and mutual learning workshops and seminars with key stakeholders (government officials, representatives from regional governments, trade unions, CSOs, European experts, experts from other EU countries); 3) Draft the discussion reports and report of recommendations for future reforms.</p> | Social protection Social policy Economic rights Human rights | Spain |
| 2017 | Caritas Europa | <p>Caritas Cares Reports: Caritas European report on poverty and inequalities in Europe, with a focus on youth and Caritas country reports on social and employment developments, with a focus on youth</p> <p>Working methods: preparation of questionnaire to collect qualitative and quantitative information and resources from all member organisations, interviews with member organisations, desk review of relevant sources and data, participation in an advocacy seminar.</p> <ul style="list-style-type: none"> Drafting of the questionnaire to collect the required information from the Caritas organisations Participating in the Caritas Europa Advocacy Seminar 2017: presenting the report concepts, draft questionnaires and working plan and proposing the next steps in the process Elaboration of the Caritas European report on social, employment and poverty trends in Europe with a focus on youth; Elaboration of 17 Caritas country reports on social, employment and poverty trends in Europe with a focus on youth. | Advocacy European Union Minority rights Social inclusion Social challenges Third sector | All EU 28 + Albania, Armenia, Azerbaijan, Belarus, Georgia, Iceland, Kosovo, Monaco, Montenegro, Norway, Russian Federation, Serbia, Switzerland, The former Yugoslav Republic of Macedonia, Moldova, Turkey, Ukraine |
| 2017 | Unicef Kazakhstan | Situation analysis of children and their families in Kazakhstan | Child rights Human rights | Kazakhstan |

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|-----------|---|--|---|-----------|
| 2016-2017 | Unicef Regional Office CEE/CIS (Central and Eastern Europe Commonwealth of Independent States Regional Office) | Support in analysing the experience of country data collection systems in collecting and disaggregating data by ethnicity, or proxy measures Conducting a report analysing the 22 Country Analytical Reports produced by the National Offices of Statistics in 2015 associated with the TransMonEE project. The report contains promising practices emerging from the analysis, as well as suggestions for potential experts (including staff of NSOs) that could be mobilized to share such practices and experiences beyond their country. The report also includes the analysis of practices in other countries beyond CEE/CIS. | Data collection Ethnicity | CEE/CIS |
| 2017 | Comité Español de Ayuda al Refugiado (CEAR) (Spanish Refugee Support Committee) | Technical assistance for the search for a suitable formula for public-private cooperation in reception services for refugees | Asylum seekers and refugees Public-private cooperation | Spain |
| 2017 | The Spanish Red Cross | Design and preparation of the applicant "innovation pilot project" SOCIAL + LABOR = ACTIVE INCLUSION " to the call for grants published by the Spanish managing authority (UAFSE) within the framework of axis 6 Social Innovation of the ESF Operational Program of Social Inclusion and Social economy | Structural funds Employment Social inclusion | Spain |
| 2017 | Regional Government of Castilla-La Mancha, Department of Coordination and Planning | Update of the diagnosis, activities developed in 2016 and the measures of the regional Strategy to fight against poverty and social inequality 2017-2020 (Strategy and activities developed by Fresno in 2016) | Poverty Social inclusion | Spain |
| 2017 | "La Caixa" Bank Foundation | Technical assistance in the implementation of operations and projects to Fundación Bancaria "La Caixa" Intermediary Body of the Operational Program for Social Inclusion and Social Economy for the 2014-2020 period, co-financed by the ESF (POISES) | Structural funds Social inclusion | Spain |
| 2017 | "La Caixa" Bank Foundation | Technical assistance in the implementation of operations and projects to Fundación Bancaria "La Caixa" Intermediary Body in the ESF Operational Program for Youth Employment (POEJ) | Structural funds Youth Employment | Spain |
| 2017 | Teruel City Council (Municipal Urban Society Teruel) | Technical assistance focusing actions in the Pomecia District of Teruel within the Sustainable and Integrated Urban Development Strategies framework (EDUSI) | Urban development | Spain |
| 2017 | DG of Services for Families and Children (Spanish Ministry of Health, Social Policy & Equality) | Technical assistance for the elaboration of the National Strategy of Combatting and Preventing against Poverty 2017-2020 | Social inclusion Social policies Public policies | Spain |

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|-------------|--|--|--|------------------------------|
| 2017 | Directorate General of Social Services and Social Inclusion of the Community of Madrid | Design and implementation of the participation, monitoring and evaluation system of the Social Inclusion Strategy of the Community of Madrid 2016-2021: Coordination and organization of the debate day framed in the Social Inclusion Strategy of the Community of Madrid, held on 29 November, 2017 | Social inclusion Social policies Public policies Active participation | Spain |
| 2017 | Directorate General of Social Services and Social Inclusion of the Community of Madrid | Consultation service and technical assistance for the performance of the management verifications on the operations executed by contracts cofinanced by the FSE Operational Program of the Community of Madrid 2014-2020 Administrative verification of LGBT operations and Participation and Integration centers | Verifications | Spain |
| 2017 | LARES Federation of residents and services for the elderly - solidarity sector | Comparative study of accreditation requirements for residential centers and services for elderly people in Spain and public-private cooperation systems | Social challenges Public-private cooperation | Spain |
| 2017 | Madrid City Council | Identification and definition of fundamental processes for the development of the future Strategic Plan of the Madrid Council Training School | Education | Spain |
| 2016 | | | | |
| 2016 | UNDP Ukraine | Workshop and regional study on the human rights based approach (HRBA) and gender mainstreaming in Belarus, Moldova and Ukraine | Human Rights HRBA Gender issues | Belarus, Moldova and Ukraine |
| 2015-2016 | Directorate General of Services for Families and Children (Spanish Ministry of Health, Social Policy and Equality) Public institutions | Technical assistance related to the implementation and monitoring of the actions foreseen in the Operational Plan 2014-2016 of the National Strategy for Roma Inclusion in Spain 2012-2020. Supporting national and regional governments in the improvement of the protection of the rights of the minority Roma community through strategies, plans and building systems of consultation and cooperation with Roma civil society organisations. | Minority Rights Roma community Human rights Social inclusion Public policies | Spain |
| 2015-2016 | Directorate General of Services for Families and Children (Spanish Ministry of Health, Social Policy and Equality) Public institutions | Technical advice on the design and development of management systems as an intermediate entity in the Operational Program FEAD (2014-2020). Strategic design of management activities and resources under the FEAD and development of the Manual of Family and Children as intermediate body. | European funds management | Spain |
| 2016 | "La Caixa" Bank Foundation | Technical assistance in the implementation of operations and projects to Fundación Bancaria "La Caixa" Intermediary Body of the Operational Program for Social Inclusion and Social Economy for the 2014-2020 period, co-financed by the ESF (POISES) and the Operational Program for Youth Employment (POEJ) | Structural funds Social inclusion | Spain |

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|-------------|--|--|---|--|
| 2016 | "La Caixa" Bank Foundation | Technical advice on the design and development of management systems as Intermediary Body in the European Investment Funds. Strategic design of management activities and resources | Structural funds Social inclusion | Spain |
| 2015 - 2016 | Dept of Social Rights Services, The Observatory of Social Reality (Gov of the region of Navarra) | Technical assistance for the design and presentation of an employment project to the PROGRESS call for the EaSI + Conference Project EASI | Social inclusion Employment | Spain |
| 2016 | Regional Government of Castilla-La Mancha, Department of Coordination and Planning | Elaboration of the Income Guarantee Programme for Social Inclusion of the Region of Castilla-La-Mancha This involved the elaboration of the proposal of minimum income scheme as well as the facilitation of group discussions with key stakeholders | Social protection Social Inclusion Social policy | Spain |
| 2015-2016 | FEAPS (Confederación Plena inclusión España) | Study of good European practices for public-third sector consultation. Identify and describe patterns, formulas and systems of suitable relationships between public administration and third sector service providers in other EU countries (public-consultation third sector). Suggest how some of these models, formulas, systems could be implemented, extrapolated or adapted in Spain, so that they are taken into account both in administrative practice, and future standards and in particular in the future Law transposing the European Directive. | Third sector Social policies European Union | Spain |
| 2015-2016 | Unicef Albania | Progress Report 2015: Breaking the cycle of exclusion for Roma children through ECD and education. Developing a report on the multi-country programme on Roma and Early Childhood Development in the former Yugoslav Republic of Macedonia, Serbia and Albania based on prior desk work, analysis and interviews with UNICEF Country Offices in the participant countries. Components of this project include important HRBA tools, such as civic empowerment (parents), awareness raising and capacity building of duty bearers (local officials, public service providers, Ombudsman etc.) | Child rights Minority rights Roma community Human rights Social inclusion Social challenges International cooperation | Albania, Serbia, the Former Yugoslav Republic of Macedonia |
| 2015-2016 | Unicef Azerbaijan | Development of an Annual Report, Advocacy Kit and Social Media Package. The Advocacy Kit contains information on UNICEF's programmatic interventions in three result areas of its new country program for 2016-2020 in Azerbaijan as well as the organisation's profile and fundraising proposals/appeals in support of the cross-sectoral work. The kit is used to raise the awareness of duty bearers on child rights issues in Azerbaijan as part of UNICEF's evidence-based policy advocacy for child rights, but also for fundraising purposes. | Advocacy Child rights Human rights International cooperation | Azerbaijan |
| 2016 | RAIS Foundation | Study on the homelessness in the Spanish region of Andalusia: Knowing to Act | Homelessness | Spain |

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| 2015-2016 | Human Consultancy European | Analysis and comparative review of equality data collection practices in the European Union, with special attention to the grounds of age, ethnic or racial origin, sexual orientation, gender identity, disability, religion or belief and multiple grounds (DG Justice tender). An analysis and provision of relevant information regarding the Spanish legal framework, policies and activities in the field of equality data collection. | Equality and non-discrimination Human rights Public policy | Spain |
| 2016 | Directorate General of Social Services and Social Inclusion of the Community of Madrid | Advising this Intermediate Organization in defining the actions, resources and instruments necessary for the implementation of the actions of the European Social Fund 2014-2020 Operational Programme of the Region of Madrid | Structural funds | Spain |
| 2016 | CEU Consulting | Methodology writing for the Technical Proposal of the EuropeAid Tender "Communication and outreach for the ACP-EU natural disaster risk management programme in the Cariforum" | Disaster risk management | ACP-EU |
| 2016 | Die Erste Foundation | Screening for Die ERSTE Foundation Roma Partnership's organisations on accessing EU funding programmes 2014-2020 | Roma Structural funds | EU |
| 2016 | Department of Social Welfare of the Regional Government of Castilla-La Mancha | Elaboration of the Strategy to fight against poverty and social inequality in Castilla-La Mancha 2017-2020 | Poverty Social inclusion | Spain |
| 2016 | Department of Professional Training of the Regional Government of Castilla y León | Organization and development of a Seminar on "Internationalization, International Mobility and Cross-Border Cooperation" in VET training Aiming to improve international VET mobility between Austria, Germany, Portugal and Spain. Study of the international mobility practices that are currently carried out, directly managed by the training centres. Preparation of the seminar. Seminar coordination. Results report and improvement proposal. | Education | Austria, Germany, Portugal and Spain |
| 2016 | Plataforma de ONG de Acción Social (POAS) | Elaboration of the Third Strategic Plan of the Third Sector of Social Action of the Platform of Social Action NGOs and the Platform of the Third Sector | Third Sector | Spain |
| 2016 | SCOUTS ASDE | Technical assistance for the definition of the Service Portfolio | Youth | Spain |
| 2015 | | | | |
| 2010-2015 | Spanish Red Cross, Caritas Spain, Fundación ONCE, Fundación Secretariado Gitano | Technical Support and Strategic Advice to the 4 Third Sector Operators of the Spanish ESF Operational Programme to Combat Discrimination. Prospective analysis of the direction of the future 2014-2020 Operational Programme for the Spanish Red Cross (Elaboration of the Employing vulnerable people is a smart social investment report 2015) on the results and impact of the Operational Programme Fight Against Discrimination 2000-2015 of the European Social Fund | Employment ROMA Equality and Non-Discrimination | Spain |

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| | | (POLCD, in Spanish); Technical secretariat for the organisation of regular monthly meetings and events; Strategic advice on how to better invest the ESF funding for the integration of vulnerable groups (such as Roma); Research and analysis of data; Relations with the ESF managing authority; organisation of regional and national conferences and events; Impact evaluations; Advocacy and awareness raising to the public institutions and general public. | | |
| 2015 | Government of the region of Extremadura Public institutions | Technical support to the study, planning, design, programming and network management resources on prevention and family intervention in the Autonomous Community of Extremadura, focusing on child protection. Evaluation of existing policies and needs analysis based on interviews with and opinions of rights holders and programming improvements including new funds and resources for the protection of families and children: focusing on vulnerable children and minors (lacking protection, living in institutions, victims of abuse, immigrant children and unaccompanied minors). Proposals for future plans on improving the public policies for children and families, including all systems of child protection. | Migrants and asylum seekers Child rights Social policy Public policy Social inclusion | Spain |
| 2015 | Directorate General of Social Services and Social Inclusion of the Community of Madrid | Development of a Roma Strategy for Social Inclusion in the Community of Madrid. Supporting the Government of Madrid duty in the elaboration of a Strategy aimed at improving and promoting the social rights of the minority Roma community. This involved the elaboration of the Strategy from a human rights based approach and design its monitoring and evaluation processes and tools as well as its governance mechanisms. The technical assistance also included the support in the design and facilitation of group discussions and consultation workshops with key stakeholders and Roma CSOs. | Minority Rights Roma community Human rights Social inclusion Public policies | Spain |
| 2015 | Directorate General of Social Services and Social Inclusion of the Community of Madrid | Development of a Social Inclusion Strategy in the Community of Madrid. Supporting duty bearers (the Madrid Government) in the designing and implementing of inclusive policies that can guarantee rights and provide equal opportunities for excluded groups Organisation of consultation groups and seminars between duty bearers and civil society organisations to allow for discussions on further improvements. | Social inclusion Social Policy Public Policy | Spain |
| 2013-2015 | Euroma + | Technical assistance to duty bearers at policy level, including seminars and reports, in order to improve the way they fulfil their obligations to aid the Roma community in claiming their rights. Aiming to increase the policy engagement of policy makers in using structural funds for Roma integration. | Employment ROMA Human rights Public policy Third sector | Bulgaria, Czech Republic, Greece, Hungary, Italy, Romania, Slovakia and Spain |

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|------|--|---|--|--|
| 2015 | ONCE Foundation | Analysis of the treatment of disability and the right accessibility in the Operational Programmes of the European Structural and Investment Funds 2014-2020 Elaboration of a report on the treatment of disability and the right to accessibility in the EU funds assigned to Spain for 2014-2020 as well as the evaluation of existing or forthcoming experiences in different EU countries on labour inclusion of people with disabilities that may be transferable to the Spanish context. | Persons with disability Minority rights Employment Structural funds Third sector | Spain |
| 2015 | Spanish Ministry of Justice | Training session on "identification of discriminatory practices and practical tools in the implementation of the principle of equal treatment and non-discrimination in public policies" Capacity building for Ministry of Justice officials on: 1) how to design, implement, monitor and evaluate public policies that promote equal opportunities and avoid discrimination; 2) how to develop front line services that guarantee equal opportunities and compensate disadvantages; 3) how public institutions can support human rights and non-discrimination in practice. | Equality and non-discrimination Human rights | Spain |
| 2015 | National Institute of Public Administration (Spanish Ministry of Finance and Public Administration) (INAP) | Training session on mainstreaming the principle of equality and non-discrimination in public policies "Investing in Equality: more efficient and inclusive public policies" Capacity building of government officials from a variety of departments on: 1) how to design, implement, monitor and evaluate public policies that promote equal opportunities and avoid discrimination; 2) how to develop front line services that guarantee equal opportunities and compensate disadvantages; 3) how public institutions can support human rights and non-discrimination in practice. | Equality and non-discrimination Human rights Public policies Social inclusion | Spain |
| 2015 | Center for Interethnic Dialogue and Tolerance "Amalipe" | Position papers about the usage of EU funds for Roma health integration in Spain. Preparing Concept paper about the current challenges faced by the Roma community in realising the right to health. The paper presents the current practices (both positive and negative) in using EU Funds for Roma health inclusion in Spain. | Minority rights Roma community Human rights Health Third sector | Spain |
| 2015 | UNFPA Kazakhstan | Issue Briefs on gender equality in Central Asia and Eastern Europe. Development of an Issue Brief on Violence against Women and Girls and revision of the draft brief on Gender Equality and Fertility in Central Asia and Eastern Europe. Both briefs present an overview of past developments in the respective area as well as the current challenges in achieving gender equality in the region. Practical recommendations are given to policy makers in the region. | Advocacy Equality and non-discrimination Human rights Social challenges | Albania, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Georgia, Kazakhstan, Kyrgyz Republic, Republic of Moldova, Serbia |

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| | | | | Tajikistan, The former Yugoslav Republic of Macedonia, Turkey, Turkmenistan, Ukraine, Uzbekistan. |
| 2015 | Caritas Europa | <p>Caritas Cares + Country Reports</p> <p>The aim of this project was to support the umbrella organisation Caritas Europa and its over 40 member organisations in producing a powerful advocacy document that addresses policy makers at both national and European level. Online questionnaires and interviews were used to collect data from the Caritas Member Organisations, and the organisations were assisted in drafting the country reports and formulating concrete recommendations (capacity building). One specific chapter of the European and each country report focused on the access to rights by people experience poverty and social exclusion in the respective countries.</p> | <p>Advocacy</p> <p>European Union</p> <p>Minority rights</p> <p>Social inclusion</p> <p>Social challenges</p> <p>Third sector</p> | <p>All EU 28 +</p> <p>Albania, Armenia, Azerbaijan, Belarus, Georgia, Iceland, Kosovo, Monaco, Montenegro, Norway, Russian Federation, Serbia, Switzerland, The former Yugoslav Republic of Macedonia, Moldova, Turkey, Ukraine</p> |
| 2015 | Unicef Regional Office CEE/CIS (Central and Eastern Europe Commonwealth of Independent States Regional Office) | <p>TransMONEE: ethnic data collection guidance for National Statistics Offices in CEE/CIS countries</p> <p>Developing a guidance document for National Statistics Offices in CEE/CIS countries associated with TransMonEE statistics database to prepare Country Analytical Reports (CARs) that will review the experience of the country data collection systems in collecting and disaggregating data by ethnicity or proxy measures such as nationality, language and religion. Conducting a desk review of experiences and practices in non-CEE/CIS countries on how they collect and disaggregate data by ethnicity or proxy measures, as well as their legislative justification as a tool to fight discrimination and promote equitable access to rights.</p> | <p>Minority rights</p> <p>Equality and non-discrimination</p> <p>Human rights</p> <p>Public Policies</p> <p>Child rights</p> | <p>Albania, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Georgia, Kazakhstan, Kosovo, Kyrgyzstan, Moldova, Montenegro, The former Yugoslav Republic of Macedonia, Romania, Russian Federation, Serbia, Tajikistan, Turkey, Turkmenistan, Ukraine, Uzbekistan</p> |
| 2015 | Die Erste Foundation | <p>Indicator Seminar on results-based project planning in Eastern Europe.</p> <p>To build capacity of the management of Die ERSTE Foundation's Roma Partnership. To strengthen the design and monitoring of Die ERSTE Foundation's Roma Partnership projects by applying the learnt techniques. To produce a summary report that documents the key messages and main learnings of the training seminar which can be used as guidance for future projects.</p> | <p>Minority rights</p> <p>Roma community</p> <p>Organisational development</p> <p>Third sector</p> | <p>Austria, Czech Republic, Hungary, Romania, Slovak Republic</p> |

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| 2015 | Council of Europe (Alliance) | <p>Organisation of the Spanish National Seminar of the European Alliance of Cities and Regions for Roma Inclusion.</p> <p>Aiding local level duty bearers (the city of) in the drafting of concept notes and working plans, conducting of preparatory meetings and coordinating and monitoring outcomes of the seminar on the Roma inclusion situation. Providing guidance on the current status of ESI programmes in Spain and entry points for Integrated housing operations.</p> | <p>Minority rights Roma community Right to housing Social inclusion</p> | <p>Albania, Belgium, Bosnia & Herzegovina, Bulgaria, Croatia, Czech Republic, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Montenegro, Luxembourg, Netherlands, Poland, Portugal, Romania, Russian Federation, Serbia, Slovak Republic, Slovenia, Spain, Sweden, FYROM (Rep. of Macedonia), Turkey, UK.</p> |
| 2015 | Department of Services and Social Rights of the Community of Asturias | <p>Working session on trends in social policies and social services, reflections on specific issues and new social challenges.</p> <p>Capacity building related to topics such like: new concept of the welfare state; evaluating social policies; and current bases of active inclusion policies, among other trends. Special insight into social welfare and third sector participation and relations.</p> | <p>Social inclusion Social policies Third sector Active inclusion</p> | <p>Spain</p> |
| 2015 | Institute of Resettlement and Social Integration of the Community of Madrid (IRIS) | <p>Technical advice in the preparation of the technical requisites for selection and recruitment through competitive bidding, vendor adequacy and home repair.</p> <p>Development of technical specifications for the procurement of suppliers of works.</p> | <p>Quality management</p> | <p>Spain</p> |
| 2014-2015 | NGOs Platform of Social Action (POAS) | <p>Capacity building of civil society through conducting studies on both the current situation of civil society organisations and on trends and challenges in the coming years in areas related to poverty and social exclusion, discrimination and human rights.</p> | <p>Social inclusion Equality and non-discrimination Human rights Active participation Third sector</p> | <p>Spain</p> |
| 2014-2015 | Directorate General of Services for Families and Children (Spanish Ministry of Health, Social Policy and Equality) Public institutions | <p>Technical advice in the context of relations with the EU: implementation and monitoring of the actions foreseen in the Operational Plan 2014-2016 of the National Strategy for Roma Inclusion in Spain, preparing and presenting the project to the PROGRESS call.</p> <p>Presenting, coordinating and managing the seminar on the Youth Guarantee and Roma and the elaboration of Progress Reports according to the model and contents</p> | <p>Social policies</p> | <p>Spain</p> |

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| | | requested by the European Commission and in collaboration with key stakeholders (including the State Council of the Roma). Operational planning of actions to be implemented under the Roma Plan 2014-2016 and strategic advice for coordinating group meetings of regional technical cooperation and the Interfunds Committee meeting. | | |
| 2015-2016 | Institute for the Elderly and Social Services (IMSERSO) of the Spanish Ministry of Health, Social Services and Equality | Design of web tool to automatise the collection and processing of data on social services for elderly persons in Spain. Review of existing tools for the collection and exploitation of data. Refining of existing data in order to be able to treat and reduce the margin of error. Designing a new tool that automatically creates annual reports and presents them on a website designed for this project. | Data collection methods Social policy | Spain |
| 2014-2015 | Unicef Albania | Progress Report 2014: Breaking the cycle of exclusion for Roma children through ECD and education. Developing a report on the multi-country programme on Roma and Early Childhood Development in the former Yugoslav Republic of Macedonia, Serbia and Albania based on prior desk work, analysis and interviews with UNICEF Country Offices in the participant countries. Components of this project include important HRBA tools, such as civic empowerment (parents), awareness raising and capacity building of duty bearers (local officials, public service providers, Ombudsman etc.) | Child rights Human rights International cooperation | Albania, Serbia, The former Yugoslav Republic of Macedonia |
| 2014-2016 | Council of Europe | Technical assistance to the draft of the new anti-discrimination Strategy and elaboration of an independent assessment of the previous (2007-2013) strategy by the National Council for Combating Discrimination (NCCD) focusing on discrimination based on disability, age, gender, ethnicity, sexual orientation, nationality etc. Advice and recommendations to the draft of strategy as well as elaboration of an independent assessment on the results and outcomes of the 2007-2013 Strategy. Facilitation and participation in the stakeholders' consultation sessions (2 seminars and 3 workshops) aimed at building trust between rights holders (and civil society organisations working with them) and duty bearers in order to design future national policies which contribute towards the promotion of equal opportunities and non-discrimination of these groups. | Human rights Equality and non-discrimination Minority rights Evaluation | Romania |
| 2014-2015 | CEPAIM Foundation | Training for civil society capacity building in the development and enhancement of monitoring systems and performance evaluations so as to improve advocacy actions and empower immigrants and asylum seekers in claiming their rights. | Migrants and asylum seekers Minority rights | Spain |

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| | | | Human rights Advocacy Third sector | |
| 2014-2015 | Euroma + | <p>Technical assistance to European Structural and Investment Fund intermediary bodies (mainly national and regional authorities) on how to monitor and evaluate how European funds are more effectively for Roma inclusion and access to human rights</p> <p>This entailed the elaboration of policy notes and reports as well as the design and facilitation of working group discussions and seminars. It is worth highlighting that one thematic policy notes analysed how to monitor and evaluate programmes and measures aimed at Roma inclusion and their access to rights.</p> | Minority rights Roma population Human rights Public policy Third sector | Bulgaria, Czech Republic, Greece, Hungary, Italy, Romania, Slovakia and Spain |
| 2014-2015 | Fundación La Caixa | <p>Development of a system of managing European Investment Funds Sistema (ESF)</p> <p>Assistance to the ESF intermediate body in the form of defining an institutional and administrative strategy for managing the ESF and advising and assisting in negotiations with the ESF Managing Authority and in developing an Action Plan. Revision and adaptation of the internal management systems to the ESF regulations.</p> | Management of European funds | Spain |
| 2010-2015 | University-Society Foundation (Fundación Universidad-Sociedad) | <p>Development of an annual graduate training module for the University of Navarra addressed to educate young Roma: "Inter. Social Roma Community ON-LINE Diploma"</p> <p>Capacity building and awareness raising on social policies, fundamental rights, fighting discrimination and advocacy strategies.</p> | Minority rights Roma community Human rights Advocacy Social inclusion | Spain |
| 2012-2015 | NGOs Platform of Social Action (POAS) | <p>Designing a system of providing EEA grants (Active Citizenship Programme funds) to NGOs for capacity building, mainly focused on human rights.</p> <p>Support to POAS (as Programme Manager of the €4.6m Active Citizenship Programme funds for Spain) to establish a system of supporting civil society organisations with grants for capacity building programmes and projects in different priority areas including human rights advocacy. 36 organisations received a total of €4.5m between 2014 and 2015. Programmes and projects in different priority areas, such as civil society.</p> | Third sector Human rights European funds Active participation | Spain |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|-------------|---|---|--|-----------|
| 2014 | | | | |
| 2014 | Directorate General of Services for Families and Children (Spanish Ministry of Health, Social Policy and Equality) Public institutions | Continued technical assistance related to the implementation, monitoring and evaluation of the actions foreseen in the Operational Plan Action plan 2014-2016 of the National Strategy for Roma Inclusion in Spain 2012-2020, preparing and presenting the project to the PROGRESS call. Supporting the national government to monitor and evaluate the National Strategy for Roma Inclusion in Spain as well as its operational plan in coordination with the regional governments and Roma CSOs. This included the elaboration of the 2014 progress report from a human rights based approach as well as the design and facilitation of the seminar on access to employment of Roma young people with the participation of key stakeholders (representatives from national and regional governments and Roma CSOs). It also included the design of a project on the revision of the minimum income schemes of Spain to a European call for proposals. | Minority Rights Roma community Human rights Social inclusion Public policies | Spain |
| 2014 | Directorate General of Services for Families and Children (Spanish Ministry of Health, Social Policy and Equality) Public institutions | Review of the Spanish 2014-2020 Partnership Agreement by focusing on objective 9 “social inclusion and the fight against poverty”. Providing data, arguments and content to be included in the partnership agreement as well as examining how the horizontal principles of non-discrimination and accessibility were taken in the draft partnership agreement and making recommendations for improving the approach to fully accomplish these principles. | European Union Social inclusion | Spain |
| 2014 | Institute for Women and Equal Opportunities (Spanish Ministry of Health, Social Services and Equality) | Technical assistance for the development of a toolkit and capacity building programme for “Promoting equality and non-discrimination via the European Structural and Investment Funds. Guidance and recommendations for intermediary bodies and fund beneficiaries.” This technical assistance included: 1) strategic advice; 2) the elaboration of a toolkit aimed at providing guidance on how to mainstream the right to equality and non-discrimination in the design, implementation and evaluation programmes financed by European Structural and Investment Funds for 2014–2020, which included guidance, examples and case studies on the most effective types of actions and measures; 3) design of a capacity building programme aimed at intermediary bodies (mainly national and regional governmental departments) and final beneficiaries (both public administrations and CSOs) | Equality and non-discrimination Human rights Public policies European funds | Spain |
| 2014 | Institute for Women and Equal Opportunities (Spanish | Training aimed at national, regional and local governmental officials on how to mainstream the right to equality and non-discrimination in public policies. | Equality and non-discrimination | Spain |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|------|--|--|--|---|
| | Ministry of Health, Social Services and Equality) | | Human rights Public policy | |
| 2014 | CEPAIM Foundation | Training for civil society capacity building in the development and enhancement of monitoring systems and performance evaluations so as to improve advocacy actions and empower immigrants and asylum seekers in claiming their rights. | Migrants and asylum seekers Minority rights Human rights Advocacy Third sector | Spain |
| 2014 | EAPN Spain | Developing an Action Plan identifying key themes and actions for EAPN to focus on in future, with a refocus on access to rights and awareness raising Elaboration of an action plan based on priorities identified in prior seminars and in meetings with key EAPN staff, with a key priority being rights holders claiming their rights, especially those socially excluded, in the framework of the economic crisis. | Human rights Advocacy Social inclusion Third sector | Spain |
| 2014 | Unicef Regional Office CEE/CIS (Central and Eastern Europe Commonwealth of Independent States Regional Office) | Rapid review on inclusion and gender equality Literature reviews, research and interviews with stakeholders and the elaboration of the review on inclusion, defining the main trends in the CEE/CIS with a view to serve as a basis for designing UNICEF's future programmes with a more inclusive approach to equality strategies, design inclusive programmes that address all equity gaps. | Child rights Equality and non-discrimination Human rights Social inclusion | Albania, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Georgia, Kazakhstan, Kosovo, Kyrgyzstan, Moldova, Montenegro, The former Yugoslav Republic of Macedonia, Romania, Russian Federation, Serbia, Tajikistan, Turkey, Turkmenistan, Ukraine, Uzbekistan |
| 2014 | Organization of Iberoamerican States for Education Science and Culture (OEI) | Technical Assistance for the design and implementation of a Staff Performance Evaluation System in the General Secretariat of the OEI. Assistance in defining the existing organisational profiles and evaluation criteria. Designing and developing the supporting evaluation system documentation with clear procedures and questionnaires. Staff training and consultation on the new system. | Capacity building Third sector Quality management | Argentina, Bolivia, Brazil, Colombia, Costa Rica, Cuba, Chile, Dominican Republic, Ecuador, El Salvador, Guatemala, Equatorial Guinea, Honduras, Mexico, |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|------|------------------------------|--|--|---|
| | | | | Nicaragua, Panama, Paraguay, Peru, Portugal, Spain, Uruguay and Venezuela. |
| 2014 | Spanish Red Cross | <p>Ideas Laboratory: 5 capacity building seminars for designing a Strategic Plan, one of the main areas of activity being the protection of rights of excluded persons.</p> <p>Capacity building to 300 managers and directors of the Spanish Red Cross on methodology and differing dynamics to design and decide on a common strategy.</p> | <p>Human rights</p> <p>Social inclusion</p> <p>Third sector</p> | Spain |
| 2014 | Caritas Europa | <p>Caritas European Shadow Report and Country Reports</p> <p>The aim of this project was to support the umbrella organisation Caritas Europa and its over 40 member organisations in producing a powerful advocacy document that addresses policy makers at both national and European level. Online questionnaires and interviews were used to collect data from the Caritas Member Organisations, and the organisations were assisted in drafting the country reports and formulating concrete recommendations (capacity building). One specific chapter of the European and each country report focused on the access to rights by people experience poverty and social exclusion in the respective countries.</p> | <p>Advocacy</p> <p>European Union</p> <p>Social inclusion</p> <p>Social challenges</p> <p>Third sector</p> | All EU 28 |
| 2014 | Council of Europe (Alliance) | <p>Organisation of the Spanish National Seminar of the European Alliance of Cities and Regions for Roma Inclusion.</p> <p>Aiding local level duty bearers (the city of Malaga) in the drafting of concept notes and working plans, conducting of preparatory meetings and coordinating and monitoring outcomes of the seminar on the Roma inclusion situation. Providing guidance on the current status of ESI programmes in Spain and entry points for Integrated housing operations.</p> | <p>Minority rights</p> <p>Roma community</p> <p>Right to housing</p> <p>Social inclusion</p> | <p>Albania, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Montenegro, Luxembourg, Netherlands, Poland, Portugal, Romania, Russian Federation, Serbia, Slovak Republic, Slovenia,</p> |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|------|--|---|--|---|
| | | | | Spain, Sweden, FYROM (Rep. of Macedonia), Turkey, UK. |
| 2014 | UN High Commissioner for Human Rights | Advocacy brief on Roma inclusion policies Elaboration of a tool drafted for Roma civil society organisations to help them in their advocacy to the European institutions and the national governments in the implementation of the EU framework for the national integration strategies. | Advocacy Minority rights Roma community Social inclusion Human rights Social policies | All EU 28 |
| 2014 | UNICEF Spanish Committee | Technical assistance for the development of an advocacy strategy to strengthen public policies to combat child poverty. Focused on capacity building in the fight against child poverty and protection of child rights of an alliance 12 prominent civil society organisations in Spain, in accordance with the European Commission recommendation "Investing in children: breaking the cycle of disadvantage". | Child rights Advocacy Human rights Social inclusion Public policies | Spain |
| 2014 | Fundación Secretariado Gitano | Organisation of a 2 day seminar focused on capacity building of middle managers of the FSG in their strategies to influence public policies in regards to Roma community anti-discrimination and human rights protection. | Minority Rights Roma community Advocacy Public policies Social Inclusion Third sector | Spain |
| 2014 | Government of the Basque Country, Spain (Department of Employment and Social Policy) | Elaboration of a compilation document on good practices of policies and projects, in Europe and Spain, of active engagement of the Roma community in claiming their rights and fighting discrimination. This project was aimed at raising awareness of duty bearers of the rights of the Roma community in Spain and in how to better involve ethnic minorities in claiming their rights. | Minority Rights Roma community Social Inclusion Social Policy | Spain |
| 2014 | Unicef Regional Office CEE/CIS (Central and Eastern Europe Commonwealth of Independent States Regional Office) | Note for Beijing+20 Review: Preventing violence against women and girls. Elaboration of a working paper identifying key challenges in preventing violence against women and girls to be used as a discussion paper for several agencies in the Beijing+20 Review. | Child rights Equality and non-discrimination Human rights | All EU-28, Albania, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Georgia, Kazakhstan, Kosovo, Kyrgyzstan, Moldova, Montenegro, The former |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|------|-------------------------------|--|--|--|
| | | | | Yugoslav Republic of Macedonia, Romania, Russian Federation, Serbia, Tajikistan, Turkey, Turkmenistan, Ukraine, Uzbekistan |
| 2014 | Eurochild | <p>External Expert on Monitoring and Evaluation in order to strengthen the capacity of civil society organisations fighting for child rights.</p> <p>Review of the 2014 Joint Action impact & activities both at EU and national level as well as developing an evaluation and monitoring framework for 2015.</p> <p>Methodology involved: Researching and analysing secondary sources; developing and conducting semi-structured interviews with key stakeholders and focus groups with Alliance partners; development and analysis of an online evaluation questionnaire on the drafting process of the handbook on case studies; elaboration of the draft and final reports integrating feedback sessions from the Alliance.</p> <p>Capacity building (seminar in Brussels) of European and national civil society organisations on how to influence European policies aimed at protecting child rights and developing policies to better achieve their social economic integration.</p> | <p>Child Rights Evaluation</p> <p>Social Inclusion</p> <p>Third sector</p> | All EU-28 |
| 2014 | EAPN Europe | <p>Evaluation of the EU Alliance for a democratic, social and sustainable European Semester, led by the EAPN, with the participation of other relevant European umbrella organisations.</p> <p>The evaluation monitored the effectiveness and limitations of the Semester Alliance and opportunities and challenges for the future, as well as the added value for its members and the 3 national pilot countries (Ireland, Denmark and Bulgaria). As well as evaluating the external opinions of relevant stakeholders.</p> <p>Review and analysis of relevant documentation including secondary sources; interviews with Semester Alliance interlocutor and with relevant EU Institutions and analysing results; designing a questionnaire for Alliance members and analysing the results; holding discussion groups and analysing results. Finalised with the production of the evaluation report.</p> | <p>Child rights</p> <p>Social inclusion</p> <p>Social policies</p> <p>Third sector</p> | All EU-28 |
| 2014 | Fundación Secretariado Gitano | ISO Quality System development and implementation | <p>Quality management</p> <p>Third sector</p> | Spain |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|-----------|--|---|---|---|
| | | Technical assistance in the implementation, development and certification of the Foundation's Management System, and their ISO 9001 certification in the 15 regional delegations. | | |
| 2014 | Institute of Resettlement and Social Integration of the Community of Madrid (IRIS) | Technical assistance for the publication of a guide on the IRIS intervention model and its key lessons. Preparation of a guidance document, in English and Spanish, presenting IRIS's intervention model, its main results and lessons learnt from the experience over 15 years and also explaining how the activities of IRIS coincide with the priorities of the European Structural and Investment Funds 2014-2010: especially the ESF and ERDF. | Management of European funds | Spain |
| 2014 | Institute of Resettlement and Social Integration of the Community of Madrid (IRIS) | Technical advice on the adaptation of IRIS Management Systems for managing ERDF as intermediate entity. Technical advice for the ERDF intermediate body on the adaptation of Management Systems for managing ERDF for the client as an organisation specialising in relocation and integration of families from shanty towns. | Management of European funds Housing Roma community Social inclusion | Spain |
| 2014 | Caritas Spain | Elaboration of a chapter in the FOESSA study Research on the governance and relationships between civil society and the for profit sector and public institutions in the new social policies trends. | Social policies Third sector Governance | Spain |
| 2014 | Colegio Virgen de Atocha | Conducting an internal audit of the quality management system of the College Virgen de Atocha. Reviewing the management systems for updating the certifications on quality management ISO 9001. | Quality management Education | Spain |
| 2013-2015 | EURoma | Strategic and technical advice to the secretariat of the EU Roma network: a civil society organisation working with public authorities dealing with EU funds and policies related to the Roma community for equitable access to their rights to education and employment and basic interest factors. Strategic advice, elaboration of guides and reports and the facilitation of meetings for this civil society organisation working with duty bearers to improve rights awareness and equitable access of Roma to public services and EU funds. | Minority rights Roma population Human rights Advocacy Public policy European funds Third sector | Austria, Bulgaria, Czech Republic, Greece, Hungary, Italy, Slovak Republic, Spain, Rumania, Poland and Sweden |
| 2013-2014 | King Baudoin Foundation | Carrying out the Citizen Advisory Group meeting in Spain regarding the "New Pact for Europe". Organisation of a citizens' consultation event focusing on the expectations of European citizens as regards to the improvement of their wellbeing as well as the protection of their rights, key challenges and guidance as to how the EU can address these in future. | Human rights Advocacy Active participation Third sector | Spain |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|-------------|--|--|---|---|
| 2013 - 2014 | EAPN Europe | <p>Technical assistance in the elaboration of the strategic plan for the future (External evaluation of EAPN)</p> <p>Assessments regarding: the adequacy and effectiveness of the statutory and working structures; the adequacy of the policy objectives and structures for engaging them. Advice on: how to develop strong national networks and organise member capacity building; how to fundraise and ensure members' solidarity funding contributions; and how to continue to strengthen direct participation of people experiencing poverty inside EAPN and its external network.</p> | <p>Social inclusion</p> <p>Social policy</p> <p>Third sector</p> | <p>Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, FYROM (Rep. of Macedonia), Germany, Greece, Hungary, Italy, Ireland, Iceland, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Spain, Sweden, UK.</p> |
| 2013-2014 | Institute for Quality NGOs (ICONG) | <p>Publication of the book 'Cambios Sociales y Tercer Sector: Actuar en un nuevo contexto' (Social changes and the Third Sector: Acting in a new context)</p> <p>Analysis of the implications social changes are having on the Third Sector, especially the social branch, and exploration of the implications that the new context has for its future. Analysis of the new challenges attacking civil society in the current context, the areas of action that open, and their interactions with the state and the market, especially in areas related to social welfare. Description of the consequences of these changes for social institutions and the implications for positioning and exploration of future challenges that can help organizations cope with the changing times.</p> | <p>Third sector</p> <p>Social inclusion</p> <p>Social policy</p> | <p>Spain</p> |
| 2013-2014 | Organization of Iberoamerican States for Education Science and Culture (OEI) | <p>Technical assistance and accompaniment of the OEI in the European Commission process of evaluating the "4-pillar assessment" in 2013 to determine whether the OEI is able to sign a "Joint Assessment" agreement for the management of European funds in Latin America.</p> <p>Pre-evaluation preparation: Detailed analysis of the needs for improvement, elaboration of an Improvement Plan and accompanying improvement processes. Evaluation process: technical assistance in the evaluation process of the European Commission and supervision and support in the implementation process of the</p> | <p>Quality management</p> <p>Structural funds</p> <p>Management of European funds</p> <p>Third sector</p> | <p>Argentina, Bolivia, Brazil, Colombia, Costa Rica, Cuba, Chile, Dominican Republic, Ecuador, El Salvador, Guatemala, Equatorial Guinea, Honduras, Mexico, Nicaragua, Panama,</p> |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|-------------|--|---|---|---|
| | | Improvement Plan (urgent improvement and major improvements). After a positive evaluation, technical assistance in the approval process and implementation of the agreement and the improvements to which OEI agrees with the European Commission. | | Paraguay, Peru, Portugal, Spain, Uruguay and Venezuela. |
| 2013-2014 | Spanish Red Cross | <p>Strategic advice and identification of innovative practices for the Red Cross Youth Activation Strategy.</p> <p>The designing of programmes and measures in response to existing needs of young people, especially socially excluded, and capacity building to contribute more actively in society and to claim their rights.</p> <p>Identification of a number of innovative experiences and initiatives of interest to the Spanish case and specifically for the Spanish Red Cross. Organising an open workshop involving interested entities, attended by the promoters of these experiences to explain them more in depth and to study their possible applicability or adaptation in Spain.</p> | Third sector Child rights Youth Active participation | Spain |
| 2013 | | | | |
| 2013 | European Commission DG Employment, Social Affairs and Inclusion | <p>Supporting in drafting the Guidance on the use of the European Social Fund and possibly other funds for the 2014-2020 period for social investment and social inclusion</p> <p>Drafting a guidance document, addressing both EU and Member State levels, on how the ESF and other EU financial instruments can make an effective and practical contribution to the implementation of the SIP policy instrument according to its challenges and priorities: by proposing practical guidelines on how they can better interact in areas related to social investment, social inclusion, social reform and new social policy challenges.</p> | Structural funds Management of European funds Social inclusion Social policy | All EU-27 |
| 2013 | Spanish Red Cross | <p>Prospective analysis guiding potential actions and measures of the Spanish Red Cross within the framework of the future Operative Programme 2014-2020.</p> <p>Analysing the trends of the employment policies since the impact of the crisis in Spain in order to propose new strategies for the employment programmes of the Red Cross.</p> | Employment Youth Social policy Social inclusion | Spain |
| 2013 | Plataforma de Voluntariado de España (Spanish Volunteers Platform) | <p>Capacity building of an umbrella organisation through a forum in which to discuss the new laws on volunteering.</p> <p>Important capacity building activities in order for civil societies to better understand their position in influencing social policies.</p> | Volunteering Social policies Advocacy | Spain |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|-----------|---|---|---|-----------|
| 2012-2013 | Directorate General of Services for Families and Children (Spanish Ministry of Health, Social Policy and Equality) Public institutions | Technical support for the planning of the actions of the ESF and other European Structural and Investment funds for the period 2014-2020 dedicated to promoting social inclusion and combating poverty. Identifying and prioritizing actions to promote social inclusion and combat exclusion that could be supported by the ESF and in general by the Structural and Investment Funds, in the next programming period and prioritize those considered most important or strategic. Developing a guidance document with practical recommendations on how to use the Structural and Investment Funds in the fight against exclusion and promotion of social inclusion. Specifying how the Directorate General can generally strengthen their policies and actions with financial support from the ESF in the next programming period. | Management of European funds Social Inclusion Social policy | Spain |
| 2013 | Fundación Gitano Secretariado | Technical Assistance for the Design and Implementation of a Management System based on the UNE EN ISO 9001: 2008 Analysis of the current management system of the Foundation and opportunities for organisational improvement. Design and development of the documentation required by the UNE EN ISO 9001: 2008, and other documents required for the effective management of the Foundation's processes: describing the interaction of their processes; and enabling better management through planning, implementation and monitoring and control in their areas of action of the different departments. | Management of European funds Third sector | Spain |
| 2013 | Fundación Gitano Secretariado | Training for both civil society organisations and local level civil servants on equality and non-discrimination. Capacity building in Malaga focused on how to build strategies to better guarantee equal opportunities and non-discrimination of rights holders in local policies and ensure equitable access to services. | Roma community Equality and non-discrimination Minority rights Human rights Public policies Third sector | Spain |
| 2013 | Fundación Gitano Secretariado | Strategic advice in reflecting on the strategic thinking process: "Rethinking the FSG in the new context" Defining the key elements of the future strategy, deepening the sustainability of the Foundation in the medium term and generating the need to change, to put the institution in a position to change and to some extent the urgency of change. | Roma community Equality and non-discrimination Minority rights Third sector | Spain |
| 2013 | ONCE Foundation | Report on the desirability of providing the CIDAT with its own legal personality, its advantages and disadvantages Assessment on what could potentially be the best legal framework for the CIDAT (interface system for facilitating internet access of persons with visual impairments). | Disability Technology Social inclusion Third sector | Spain |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|------|--|---|--|-----------|
| 2013 | Spanish Red Cross | <p>Technical assistance for the annual Spanish Red Cross meeting on employment: aimed at responding to current in order to promote employment of vulnerable groups.</p> <p>Development and elaboration of the programme and methodology, working documents and summary and conclusions from the meeting to serve as a working document for future. Meeting analysing the current trends in social and employment policy and the labour market, contrasting views, experiences and work approaches and presenting of initiatives and experiences in order to promote mutual learning and knowledge transfer.</p> | <p>Employment Social inclusion Social policy Third sector</p> | Spain |
| 2013 | Spanish Red Cross | <p>Workshop on the values of diversity and non-discrimination, in order to empower vulnerable people (especially immigrants) to claim their rights.</p> <p>Capacity building for a civil society organisation in order to improve practical knowledge of the concepts related to discrimination (detection, investigation and action strategy) to aid them in introducing these concepts in counselling sessions with vulnerable people, especially regarding of socio-labour inclusion.</p> | <p>Migrants and asylum seekers Equality and non-discrimination Minority rights Social Inclusion Third sector</p> | Spain |
| 2013 | Cataluña Police Academy | <p>Capacity building through training on how to deal with cases of discrimination to over 200 police officers from security forces so as they may better protect the rights of groups at risk of unequal treatment and discrimination.</p> | <p>Equality and non-discrimination Minority rights Migrants and asylum seekers Human rights Public policies</p> | Spain |
| 2013 | FEAPS (Confederación Plena inclusión España) | <p>Capacity building in issues related to the European Agenda and European social policy actions in relation to persons with disabilities</p> <p>Support to a civil society organisation dedicated to defending the rights and development of persons with intellectual disabilities and their families.</p> <p>Capacity building, including developing training sessions and thematic reports on key issues related to the European agenda (policies, initiatives, programmes especially focused on disability issues) and on actions and initiatives of the European institutions in social policy and other related policies, which may have some relationship or connection with disability.</p> | <p>Persons with disabilities European Union Third sector</p> | Spain |
| 2013 | FEAPS Castilla y León (Confederación Plena inclusión España) | <p>Strategic advice on actions for the social inclusion of persons with mental disabilities.</p> | <p>Structural funds Third sector Disability rights</p> | Spain |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|------|---|--|--|---|
| | | Support in the dialogue of this organisation with the Junta de Castilla y León for including actions related to people with mental disabilities in the ESF programming period of the 2014-2020. | Social inclusion | |
| 2013 | Directorate General of Services for Families and Children (Spanish Ministry of Health, Social Policy and Equality) Public institutions | Technical assistance for the evaluation of the Roma development action plan 2010-2012. Supporting the Ministry of Health, Social Services and Equality in the elaboration of the evaluation of the Roma Development Action Plan and its impact. This included the coordination and facilitation of working groups discussions and consultations with Roma CSOs. | Minority rights Roma community Human rights Social inclusion European funds | Spain |
| 2013 | Directorate General of Services for Families and Children (Spanish Ministry of Health, Social Policy and Equality) Public institutions | Technical assistance related to the implementation and monitoring of the National Strategy for Roma Inclusion in Spain 2012-2020 and other tasks related to the National Roma Contact Points. Supporting the national government to draft the Operational Plan 2014-2016 of the National Strategy for Roma Inclusion in Spain. This included the coordination and facilitation of bilateral meetings with national ministries and the National Roma Council (CSOs). It also included the elaboration of the 2013 progress and monitoring report for the European Commission. | Minority rights Roma community Human rights Social inclusion Public policies European funds | Spain |
| 2013 | Institute for Women and Equal Opportunities (Spanish Ministry of Health, Social Services and Equality) | Technical assistance for the development of a training programme and a training manual on “how to mainstream the principle and right to equality and non-discrimination into public policy design, implementation and evaluation” Supporting the Ministry of Health, Social Services and Equality in identifying training needs and best practices at national and European level on training and initiatives aimed at mainstreaming the principle and right to equality and non-discrimination into public policy design, implementation and evaluation. Based on this analysis, the technical assistance entailed the elaboration of a handbook with guidance on how to mainstream the principle of equality and non-discrimination into public policies as well as a training programme for civil servants (management level) from a practical perspective. | Equality and non-discrimination Human rights Public policy European funds | Spain |
| 2013 | The Council of Europe (Alliance) | Technical advice to the Council of Europe on the conception and design of the European Alliance of Cities and Regions for Roma Inclusion. Assistance to the Congress of Local and Regional Authorities and the Support Team of the SRSO for Roma Issues at the national meeting on ROMACT and the Alliance of Cities and Regions. | Minority rights Roma community Human rights Social inclusion Social policy | Albania, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Montenegro, |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|-----------|---|--|--|--|
| | | Assistance in the preparation of the Guidelines for implementing the Investment priority (ESF) concerning the integration of marginalised communities such as the Roma in the SF programming period 2014-2020. | | Luxembourg, Netherlands, Poland, Portugal, Romania, Russian Federation, Serbia, Slovak Republic, Slovenia, Spain, Sweden, FYROM (Rep. of Macedonia), Turkey, UK. |
| 2013 | CEPAIM Foundation | Training for civil society capacity building in the development and enhancement of monitoring systems and performance evaluations so as to improve advocacy actions and empower immigrants and asylum seekers in claiming their rights. | Migrants and asylum seekers Minority rights Human rights Advocacy Social inclusion Third sector | Spain |
| 2012-2013 | Ayuntamiento de Málaga (Malaga City Hall) | Advice and assessent on ways of Eu funding options to be more consistent and advantageous according to the action plan of the Malaga Municipal Housing Society (SMVM). Relating to the European Investmen Bank. Analysing the possibilities and conditions under which the SMVM could obtain credit from the European institutions on favorable terms in order carry out their actions. Designing a plan and a strategy to get the most advantageous and adequate funding and advising and accompanying the steps to take and the process to follow throughout the management of funds. | Housing policies Access to EU finance | Spain |
| 2012-2013 | Foundation Open Society Institute | Evaluation of innovative experiences of the “ACCEDER: employment of Roma through the Operational Programme Right Against Discrimination: ESF Spain” Assessment report on a programme focused on labour market integration of Roma in Spain in order to get lessons from other EU countries on how to promote social economic rights of the Roma. | Minority rights Roma community Human rights Social inclusion | Spain |
| 2012-2013 | Caritas Europa | Elaboration and evaluation of Caritas 2012 and 2013 European Shadow Reports The aim of this project was to support the umbrella organisation Caritas Europa and its over 40 member organisations in producing a powerful advocacy document that addresses policy makers at both national and European level. Organisation of training sessions to update participants on the situation and latest developments with regards to the European Semester 2013, encourage advocacy initiatives in their Member States with regards to their NRP and evaluate and plan the process for the preparation of the national and European Shadow reports in 2013 | Advocacy European Union Minority rights Social inclusion Social challenges | All EU-27 |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|-------------|---|--|--|--|
| 2012-2013 | ACCEM (Asociación Católica Española de Migración) Comisión Española de Migración | Technical assistance in the definition of the ACCEM International Cooperation Strategy Defining the international Cooperation Strategy of this NGO dedicated to improving the lives of the most vulnerable in society (especially migrants, refugees and those at risk of social exclusion). Evaluation of the lessons learnt from past ACCEM international cooperation actions and identifying the keys to success in projects and cooperation strategies in general, focusing on the fundamental aspects of the project cycle. Development of working sessions focusing on a combination of these lessons and funding opportunities and finalising the strategic planning of possible project ideas. Developing a roadmap in order to specify the steps to take, the actors to involve, the sequence, timing, etc. | Third sector International cooperation Social inclusion Migrants and asylum seekers | Spain |
| 2012 | | | | |
| 2012 | Council of Europe | Assist the launch of the Alliance of the Cities and Regions for Roma Inclusion Assist the Congress of Local and regional Authorities and the Support Team of the Special Representative of the Secretary General for Roma Issues in the preparation, setting-up and official launch of the Alliance of the Cities and Regions for Roma Inclusion. | Minority rights Roma population Human rights Social inclusion Social policy | Albania, Belgium, Bosnia & Herzegovina, Bulgaria, Croatia, Czech Republic, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Montenegro, Luxembourg, Netherlands, Poland, Portugal, Romania, Russia, Serbia, Slovak Republic, Slovenia, Spain, Sweden, FYROM (Rep. of Macedonia), Turkey, UK. |
| 2012 | Center for Interethnic Dialogue and Tolerance “Amalipe” | Development of a report on “Monitoring and evaluation of the National Roma Integration Strategies: the challenges ahead (with a special focus on Bulgaria and Romania)” This work entailed a thorough analysis of EU Member States National Roma Integration Strategies, which included a set of proposals and recommendations for the future as well as the facilitation of a discussion session at an EU-wide event. | Minority rights Roma community European Union | All EU-27 |
| 2010-2012 | Human European Consultancy | Establishment of a Network of socio-economic experts in the field of anti-discrimination | Non-discrimination | Spain |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|-------------|--|---|---|---|
| | | Preparation of several reports on discrimination in Spain related to data collection methods, discrimination on the grounds of age, religion or belief, ethnic identify and LGBT. | | |
| 2011 | | | | |
| 2011 | Unicef Regional Office CEE/CIS (Central and Eastern Europe Commonwealth of Independent States Regional Office) | Drafting a UN regional position paper on Roma inclusion Support the agencies of United Nations working on Roma issues in the Europe and Central Asia region to articulate the key challenges, priorities and strategies of the UN vis a vis the conclusion of the Roma. The paper was widely shared with UN agencies, national and EU policy makers, other multilateral organisations and civil society across the region. | International cooperation Minority rights Roma population Human rights Social inclusion | Albania, Armenia, Azerbaijan, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Georgia, Kazakhstan, Kosovo, Kyrgyzstan, Moldova, Montenegro, The former Yugoslav Republic of Macedonia, Romania, Russian Federation, Serbia, Tajikistan, Turkey, Turkmenistan, Ukraine, Uzbekistan |
| 2011 | Fundación Secretariado Gitano | Drafting and presenting of the paper “Roma Community. Citizenship and Diversity.” The objective of the paper was to advise on how to strengthen citizenship rights of Roma in Spanish modern society. The project involved the presentation of the document’s findings at a conference on Roma identity and citizenship participation that was held on 24 May 2011. | Minority rights Roma population Social inclusion | Spain |
| 2011 | Council of Europe | Assist the Congress of Local and Regional Authorities in the preparation, conduct and follow up of the Summit of Mayors on Roma. Activities were related to the preparation (preparatory meetings; input for the Summit Workshop; draft Summit final declaration), the conduct (act as Rapporteur and coordinate workshop reports; presentation on future work; drawing contacts and start a potential network) and the follow-up (set up a future coalition of cities; establish contact with EU and other potential partners with a view to financial support for this future coalition) of the Summit. | Minority rights Roma population European Union International cooperation | All Council of Europe-47 |
| 2011 | European Commission, DG Justice | Assist the Commission in the development of the Model Approaches in the Communication “The social and economic integration of the Roma in Europe” of 7 April 2010. | Minority rights Roma population Human rights Social inclusion | All EU-27 |

Main References 2010-2018

| Year | Client | Project and description | Themes | Countries |
|-------------|---|--|---|-----------|
| | | Draft a guidance document for policy makers on how to promote Roma inclusion, with a particular focus on a) Roma living in concentrated (sub)urban districts; b) Roma living in segregated rural settlements; c) Roma short/medium term migrants moving within the EU; and c) Roma Travellers. The document provided a description of the socioeconomic context of each category, examples of good practices to promote Roma inclusion, and clear indications which models are applicable in each EU Member State. | Social policy | |
| 2011 | UNICEF Spanish Committee | Assist UNICEF in advocating for the fight against child poverty in Spain. The assignment consisted of two main activity lines: 1) design an advocacy strategy to include the reduction of child poverty into Spain's National Reform Programme; and 2) define a UNICEF strategy to fight against child poverty and social exclusion in Spain. | Social inclusion Social policy Human rights Child rights | Spain |
| 2011 | Plataforma de Voluntariado de España (Spanish Volunteers Platform) | Develop the Spanish Volunteering Strategy 2010-2020. Activities included the preparation, organisation and moderation of working groups and seminars as well as the drafting of the Spanish Volunteering Strategy 2010-2020 document. | Third Sector | Spain |
| 2010 | | | | |
| 2010 | Club de Madrid | Draft a White Strategy Paper on the future lines of action. Consolidate and clarify the positioning and lines of action of the Club de Madrid for the next years; improve the development of programmes and activities, including their monitoring and evaluation; define a financing model and a funding strategy in order to be able to obtain sufficient and sustainable funding. | Democracy Citizenship Citizens participation | Worldwide |
| 2010 | NGOs Platform of Social Action (POAS) | Policy paper on public financing of social services provided by third sector organisations. Secondary literature research and leading a debate of experts with the aim of drafting a policy document related to a public financing model of social NGOs. | Third sector Social policy | Spain |
| 2010 | Government of Navarra, Department of Social Affairs, Youth and Sports | Drafting of the First Integral Roma Inclusion Plan of Navarra (2011-2014). The methodology for drafting the plan included the organisation of several consultations with civil society organisation and different departments of the government | Roma population Social inclusion Social policy | Spain |